

CREMATORIA PRICE INFORMATION

The Crematoria options available in this area, along with the prices and times of services, are as follows:

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Further Information

For more detail concerning the products, services and prices charged by local crematoria, please refer to the **“Supporting Information Folder”** or speak to a member of our team for additional guidance. We can also provide you with printed copies of this information or any of the documents contained within the Supporting Information Folder. These can also be emailed to you if you prefer.

Exeter & Devon Crematorium

Topsham Road, Exeter, Devon, EX2 6EU

01392 496333 | exeter&devon.crematorium@thecmg.co.uk

www.thecrematoriumandmemorialgroup.co.uk



Price Information - Effective from 12th February 2024

Full Adult Cremation Fee (60 minute total slot length)	£1,220
Reduced Fee Cremation Service (9:30am service only - 60 minute total slot length)	£939
Weekend Services	Saturday £1,627 Sunday £2,157

The above cremation fees include:

- All professional services relating to the administration and registration of the cremation, in line with statutory regulation.
- The use of our Chapel along with the assistance of a trained staff member on the day of the service.
- The provision of music during the funeral service (please contact the Crematorium for details of our available options).
- The sensitive handling of the cremation in line with environmental legislation.
- The appropriate national environmental levy for mercury abatement.
- The scattering or interment of the ashes within our Gardens of Remembrance, or the preparation for their removal along with the Cremation Certificate.
- Alternatively, we will look after the ashes for an indefinite period without charge.

Direct Cremation Fees	Unattended (no service)* £550 Attended £730
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* Direct Cremation is an unattended service at 8.15am or 8.20am with no mourners present. Direct Cremation Attended allows a small number of mourners to be present. The Funeral Director will be required to deliver the coffin to the catafalque with sufficient bearers.

Miscellaneous Fees

Monday - Friday Fees

Full Adult Cremation Fee	£1,220	Service Webcast, Live Streaming and Recordings	
Service for a Child (up to their 18th birthday)	No Charge	Includes 7 days on demand	£50
Use of Chapel (extra time or memorial/burial service)	£500	Recordings	
		Downloadable MP4 video file	£30

Weekend Fees

Full Adult Cremation Fee (Saturday)	£1,627	Including Visual Tributes	£45
Full Adult Cremation Fee (Sunday)	£2,157	DVD or USB	£60
Service for a Child (up to their 18th birthday)	£1,097	Including Visual Tributes	£65
Use of Chapel (extra time or memorial/burial service)	£500	Visual Tributes	

Additional Fees

Cremation of a body part	£263	Single Still Image	£18
Fee for the provision of a bearer	£27	Slideshow, max 25 images - without music	£38
Duplicate Cremation Certificate/ Out of Country Certificate	£24	For every additional 25 images	£21
Fee to split ashes	£33	Slideshow, max 25 images - with music	£70
The scattering of ashes cremated elsewhere	£147	For every additional 25 images	£21
		Family Video File	£30
		Downloadable MP4 Video File of Tributes	£18
		DVD or USB of Tributes	£25
		Urgent Service Fee	£78



Effective from
1st April 2024

Cremation Fees

Service start time	Service length	Monday – Friday	Saturday
08:30	30-minute chapel use providing a 20-minute service	£825	
09:00			
09:30	60-minute chapel use providing a 45-minute service	£1,150	£1,225
10:30			
11:30			
12:30			
13:30			
14:30			
15:30			
16:30			
17:30			
18:30	30-minute chapel use providing a 20-minute service	£825	
Additional time of 60 minutes in the chapel may be booked on the above services +£700			
Twilight Service (Mon-Fri, 19:00 and 20:00, 60-minute chapel use / 45-minute service)			£1,225
Sunday Service (60-minute chapel use providing a 45-minute service)			£1,835
Children (18 and under)			No fee for cremation service
Unattended Direct Cremation ¹			£545

Video Streaming Service of the Ceremony

Live and On Demand streaming service (up to 28 days)	A high-quality live streamed service that can be viewed on the day and watched again for up to 28 days following the service. A downloadable file is also included at no extra cost.	£70
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Visual Tribute and Music Services

Themed Tribute	Photo montage that is professionally edited, timed to music and has range of professional themes and message options.	£95
Music Tribute	Up to 25 photos set to music, professionally edited into a video-style tribute.	£85
Basic Slideshow	Up to 25 photos with simple fade transitions, played on a loop.	£75
Family-supplied Tribute	Checking, preparation and upload of a video created by you.	£30
Additional Single Photo	Additional photo displayed prior/following a tribute/slideshow.	£25
Downloadable Visual Tribute	A digital copy of the visual tribute to be sent following the service.	£15
Single Photo	A complimentary photo shown throughout the service.	No charge
Music	Your choice of music tracks to be played during the service.	No charge

¹ Unattended Direct Cremation is an unattended service with no mourners present, carried out in accordance with the Westerleigh Direct Cremation Protocol: www.torquaycrematorium.co.uk/service-information.php

Contact us

Torbay Cemetery & Crematorium
Hele Road, Torquay, Devon, TQ2 7QG
t: 01803 327768 e: torbay@westerleighgroup.co.uk
www.torquaycrematorium.co.uk

Effective from
1st April 2024

Keepsakes

Memory Box	Includes 25 photos of size 6"x 9". Comes with USB & DVD of streamed service, tribute, or both.	£150
Video Book	LCD screen with play, pause, fast forward, rewind and volume buttons. USB charger included.	£100
DVD/USB	Keepsake copy of service / visual tribute (or both), sent in a presentation case.	£65

Other Cremation Fees

Chapel use only / Additional time in the chapel - 60 minutes	£700
Ashes exhumation	£265
Scattering or interment of ashes from other crematorium	£50
Provision of bearer	£20
Scattering or interment of ashes from other crematorium with a purchase of new memorial	No Charge

Visual Tribute Supplements

Each extra 25 photos	For each extra 25 photos on a Themed Tribute, Music Tribute or Basic Slideshow.	£30
Additional support services	For any revisions, or major departures from a standard product, including: <ul style="list-style-type: none">• Additional work/changes on the last working day before the service• Adding video to a Music Tribute• Adding music, converting or editing files for a Family-supplied Tribute• Upgrading a Basic Slideshow to a Music Tribute for a Keepsake.	£30

All Cremation Fees include:

- The cremation fee includes any environmental levy where applicable.
- All professional fees relating to the administration and registration of the cremation, in line with statutory requirements.
- The use of our chapel and attendance of our Chapel Assistants on the day of the service.
- The use of our media system for music before, during and after the service and a display of a single photo throughout the service. (Please contact the Crematorium Office for details of additional tribute options available).
- The scattering of ashes within our Garden of Remembrance or the preparation of the ashes for their removal, along with a Cremation Certificate. Alternatively we will look after the ashes for a period of up to 2 months before requesting final instructions.
- Use of organ (Organist not provided).

We offer many ways of memorialising a loved one...

Our experienced team of colleagues will be able to assist you with any queries you may have. They will provide exceptional care to guide you every step of the way through the process. To find out more, visit: www.torquaycrematorium.co.uk/memorials

Please note: We are unable to accept tributes provided to us directly without being processed through our media supplier. Westerleigh Group undertakes to provide services detailed within this document. It does not guarantee the provision of such services, since circumstances beyond the control of the Group may affect its ability to do so. The provision of services information on this document was correct at the time of going to print but may be subject to amendment from time to time without prior notice.

Contact us

Torbay Cemetery & Crematorium
Hele Road, Torquay, Devon, TQ2 7QG
t: 01803 327768 e: torbay@westerleighgroup.co.uk
www.torquaycrematorium.co.uk

Plot Prices & Interments

Cremated Remains Grave (Premium Position)	£1,400
Cremated Remains Package - Paignton	£1,755
Interment of Cremated Remains	£310
Interment of Cremated Remains into Full Grave	£310

Surcharges

Non Parishioners (persons not normally resident in Torbay)	Double Fees
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Monumental Fees

Additional Inscription to Existing Memorial	£180
Foundation Stone (Standard C/R Tablet)	£95
Memorial Tablet	£180
Matching Base	£100

PRICE LIST

Service hall times			
Service hall start time	Service type	Day	Price inc. VAT
8.30am	UNATTENDED SERVICE (no attendance on site)	Monday - Friday	
8.45am			
9.00am			
9.15am			
9.30am	REDUCED FEE ATTENDED SERVICE 20 minute service hall use	Monday - Friday	
10am	STANDARD FEE ATTENDED SERVICE 30 minute service hall use	Monday - Friday	
10.45am			
11.30am			
12.15pm			
1pm			
1.45pm			
2.30pm			
3.15pm			
4pm			
4.45pm			
10am	SATURDAY FEE ATTENDED SERVICE 30 minute service hall use	Saturday	
10.45am			
11.30am			
10am - 4.45pm	INFANT/CHILD ATTENDED SERVICE (UNDER THE AGE OF 18) * Either 20 minute or 30 minute service hall use	Monday - Friday	
10am	SATURDAY INFANT/CHILD ATTENDED SERVICE (UNDER THE AGE OF 18) * Either 20 minute or 30 minute service hall use	Saturday	
10.45am			
11.30am			
SUNDAY AND BANK HOLIDAYS - No service available			
*This cost is covered by the Children's Funeral Fund with nothing payable by the applicant			
Times/services outside of the above are by agreement and price on application			

Cremation fees

The cremation fee, whether a full or committal only service, includes the following:-

- Necessary trained personnel to provide full professional services for all aspects of administration, memorialisation and registration of a cremation
- Full information on all services provided at East Devon Crematorium
- Facilities of a waiting room, service hall with appropriate crematorium assistants on the day and during the service
- Access to audio, visual and music facilities
- Medical referee authorisation fee
- Completion of a full mercury abated cremation in accordance with all statutory regulations and environmental legislation
- Preparation of cremated remains for removal or scattering
- Provisional of a biodegradable cardboard urn and temporary storage of cremated remains for up to 3 months
- Provision of a certified cremation certification for cremated remains disposal
- Scattering of cremated remains in a specially designated area of our meadow
- Availability of a book of remembrance and room
- Full information and guidance on the various forms of memorials and memorialisation associated with cremated remains on which we will contact you on following the cremation.

All prices include VAT and are applicable for all services.
We welcome pre-funeral at all times, please contact us for more information.

MEMORIALISATION

There are a range of various memorial options available i.e. book of remembrance, memorial orbs, memorial plaques etc these will be an additional cost, prices on application.

Supplementary fees		
Day	Service type	Price inc VAT
ADDITIONAL SERVICE TIME		
Monday-Friday	Reduced fee attended service. 20 minute service hall use	
Saturday		
Monday-Friday	Standard fee attended service. 30 minute service hall use	
Saturday		
Monday-Saturday	Double funeral with two deceased in a single service time	
ASSOCIATED FEES		
Memorial service or service only (Monday-Friday 10am - 4.45pm)		
Memorial service at other times		
CREMATED REMAINS FEES		
Provision of a boxed cardboard urn		
Certified copy of the Certificate of Cremation		
Temporary deposit of cremated remains for up to 3 months		
Scattering cremated remains from East Devon Crematorium		
Scattering cremated remains from another crematorium		
Appointments made outside of normal working hours		
Dispatch of cremated remains via a secure carrier		
To split cremated remains into further boxed cardboard urns with additional Certificate of Cremation (per urn)		
Please note funeral directors may charge for the collection/delivery of cremated remains		

Audio, visual & music service fees		
WEBCAST		
Provide a live webcast (includes a 7 day on demand view) of the service		
VISUAL		
Holding picture throughout service	Stock image from library	
	Personal/bespoke (not as part of visual life tribute)	
Visual life tribute set up fee		
Slideshow (no music)	25 images (maximum)	
	For every additional 25 images	
Slideshow (with music)	25 images (maximum)	
	For every additional 25 images	
Visual life tribute alteration fee (after 48 hour deadline has passed)		
Holding images should be incorporated within the 25 image allowance selected		
Visual life tribute per family video file		
Visual life tribute - downloadable MP4 video file		
Copy of visual life tribute on a DVD/USB (including delivery)		
Urgent Service – orders for Tributes received after 48hr cut-off period (will be subject to an additional fee)		
VIDEO RECORDING OF THE SERVICE		
Downloadable MP4 video file		
Downloadable MP4 video file including visual tribute		
Recording on DVD or USB (including delivery)		
Recording on DVD or USB with visual life tribute (including delivery)		
ORGAN/ORGANIST		
Private use of the digital organ		
Provision of digital organ and organist per service		

CONTACT US